

From: r s [REDACTED]
Sent: Friday, 23 June 2023 2:08 pm
To: Customer Care <customercare@nibtt.net>
Subject: Ms. Kerrilee Modeste of San Fernando office

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Today I visited the San Fernando office and while waiting to be attended to I observed Ms. Kerrilee Modeste interacting with other customers and I was very impressed with her professional and patient manner. When she attended to me I was again very pleased with her kind respectful demeanour. She is a wonderful representative of your organisation.

Sincerely

Roslyn Sutherland